

# All-Inclusive Meals Factsheet



SERENITY & SERENITY PLUS 2022-2023

#### COMMERCIAL INFORMATION

- Validity as from 1<sup>st</sup> November 2022 to 31<sup>st</sup> October 2023
- Available in all room categories
- Free for children up to 11 years old
- This package is available with a supplement

#### VISITORS

- Daily "All-Inclusive" fee payable at the entrance gate for any visitor wishing to have access to the hotel
- Guests residing at the hotel are requested to inform the Reception when expecting a visit so that prior arrangements are made with the staff at the gate

#### INCLUDED

- All meals (breakfast, lunch and dinner)
- A choice of:
- À la Carte at Le Sirius and Ponte Vecchio
- Daily menu at Ephemera
- Buffets at Le Grand Port restaurant
- Daily menu at Teak Elephant
- Drinks
  - Unlimited selected drinks (in all restaurants and bars)\* \* A selection of imported wines
  - A selection of local & imported spirits
  - Sparkling wine
- Sandwiches selection at Sirius Bar from 11 a.m. to 5 p.m.
- Light bites menu at Blue Bay Bar from 11 a.m. to 4 p.m.
- Pancakes at Blue Bay Bar from 4 p.m. to 5 p.m.
- Service: Beach trolley, poolside service
- Mini-bar: beer, soft drinks, juice, water (replenished once a day)
- Complimentary tea and coffee in room (replenished once a day)
- One Picnic basket (per person and per day)
- Water sports: water-skiing, windsurfing and sailing, kayak, pedal boat,snorkeling, glass-bottom boat, Aquagym as per the hotel schedule
- Land sports: tennis (rackets provided), bocciball, Golf (9-hole Pitch & Putt course - equipment provided)
- Fitness Centre: body-building, aerobics, cardio
- Kids Club for children aged 3 to 11
- Complimentary WIFI access
- Entertainment: Live music or DJ every night, folkloric dances, shows
- Taxes

#### NOT INCLUDED

- Lobster nights and theme evenings
- Dinner at Le Boucanier restaurant
- Prestige wines, Champagnes, spirits and drinks outside the selection

- Minibar: items excluded in the selection
- Cigars and cigarettes
- Room service (tray charge applicable)
- Telephone, fax, e-mail and postal services
- Laundry and dry-cleaning
- Items from hotel boutiques
- Rentals of cars and bicycles
- Golf: accessories and balls, Tennis balls
- Private lessons (golf, tennis, sailing, water ski...)
- Spa treatments, hairdresser and beautician
- Deep-sea fishing, sailing school, diving, water ski academy
- Excursions (Beachcomber Sports & Nature, catamaran cruises...)
- Special dinner
  - Drinks in the bars as from 11 p.m.

#### CONDITIONS

#### All-Inclusive "Serenity":

- Is available from the client's arrival until departure regardless of the official check in and check out time
- For Mauritians and Mauritian Residents, is applicable as from the client's arrival until 6 p.m. on departure day and for a minimum stay of 2 nights.
  Is for personal consumption only
- No compensation in cash or kind will be offered for
- No compensation in cash or kind will be offered non-consumed items
- Interchangeable with Beachcomber hotels proposing "All-Inclusive" packages:
- Complete interchange without supplement at Victoria Beachcomber, Canonnier Beachcomber and Mauricia Beachcomber on 'All-Inclusive', available at the hotels in their respective formula.
- A special bracelet will be given on arrival to identify clients of Shandrani Beachcomber who purchased the "All-Inclusive" package
- Families, guests sharing rooms or travelling as a "party" must always be under the same package conditions, this also stands for children

#### Restaurants\*

- The Management reserves the right to close up to 3 outlets per day throughout the year based on level of occupancy
- Bars\* (closing hours)
  - Le Sirius Bar: 11 p.m.
  - Blue Bay Bar: 11 p.m.
- From 11 p.m. to 1. a.m. drinks will be served on request at the Disco Bar/Blue Bay Bar (when open occasionally), with supplement
- Groups & Incentives (please refer to the "Serenity plus" fact sheet for conditions applicable to Groups & Incentives)



### **UPGRADE TO**

## All-Inclusive Serenity Plus Meals Factsheet

2022-2023

#### COMMERCIAL INFORMATION

• Validity as from 1<sup>st</sup> November 2022 to 31<sup>st</sup> October 2023

- The "All-Inclusive Serenity Plus" package includes the same items as in the "All-Inclusive Serenity" with additional and exclusive advantages mentioned in this factsheet\*
- This package is available with a supplement

\*N.B: applicable **Conditions** and **Not Included** items for this package are the same as those of the 'All Inclusive Serenity'.

#### INCLUDED

#### • Drinks

- French champagne by the glass as from 6 p.m.
- A wide selection of imported wines
- A wide selection of local & imported spirits

#### Included for stays of 7 nights or more

- One dinner at Le Boucanier restaurant including a lobster based dish (per person)
- One 30 minutes' massage at specific hours of the day (per adult)
- One guided bike tour (per person)
- One Golf round, per person, at Mont Choisy Le Golf (Excluding transfers)
- One glass bottom boat collective Sunset excursion in Blue Bay Marine Park (per person)



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