Mauritius

#MAURITIUS
now

TRAVELLING TO MAURITIUS

PROTOCOLS

Protocols effective as from 1 October 2021
Updated 4 March 2022

It's time to discover Mauritius Now

We're excited to welcome you to our beautiful island! Come and relax on our stunning beaches, hike through our national parks, stand on top of mountains overlooking sparkling lagoons and feel the freedom to explore. We have carefully prepared for this moment and Mauritius is now fully open.

Welcome to our safe paradise island

We've introduced these protocols so vaccinated guests can visit Mauritius and fully explore our island, without the need to quarantine. These protocols ensure maximum health protection for Mauritius, its inhabitants and travellers; but also provide tourists with a holiday experience that's as close to pre-pandemic conditions as possible. These protocols apply to all travellers entering Mauritius, including tourists, resident permit holders and Mauritians returning from abroad. Unvaccinated travellers must book a 14-night quarantine stay and you can find full details within our protocols booklet.

Find the right protocols for you...

What type of traveller are you?

VACCINATED
HOTEL STAY

I'm fully vaccinated and want to stay in a hotel

Turn to page 5

VACCINATED
OTHER ACCOMMODATION

I'm fully vaccinated and want to stay in other accommodation

Turn to page 16

UNVACCINATED

I'm unvaccinated and would like to travel to Mauritius

Turn to page 27

Safe travels — approved by WORLD TRAVEL & TOURISM COUNCIL

Your safety is our top priority

We have put strict health protocols in place during the global pandemic and these have been recognised as some of the best in the world.

We are proud to have one of the highest vaccination rates, with 66% of our population now fully vaccinated, and tourism staff were prioritised during the rollout. Our world-leading health and sanitary services are ready to keep you, your family and the whole country safe.

When you are ready to travel, we are ready to welcome you.

Key facts

- Over 66% of the island's population is fully vaccinated (as of 21 September 2021)
- One of the lowest levels of infection rates in the world
- High-quality healthcare facilities available to all
- World-leading health and sanitary protocols
- The island is fully open to all fully-vaccinated visitors
- Mandatory pre-arrival PCR testing

VACCINATED
HOTEL STAY

At a glance...

- Plan your holiday, staying in one of our hotels on the island

- You can book through your tour operator, travel agent or directly with the accommodation provider

- To enter Mauritius, you must present a negative PCR test taken within 72 hours before departure

- It is mandatory to arrange health insurance covering COVID-19 treatment (Mauritian nationals and occupation/residence permit holders are exempted)

- If you are staying in a hotel, a mandatory antigen test will be required on arrival at your hotel (day 0). This may be chargeable, subject to your hotel's policy.

- You can explore the island after you receive a negative result from your antigen test on day 0

VACCINATED
HOTEL STAY

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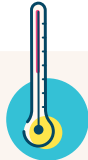now Protocols effective as from 1 October 2021

6

Your journey to Mauritius

Fully vaccinated travellers can explore Mauritius from 1 October 2021 onwards

1.   Pre-departure

Plan your holiday, staying in one of the island's hotels

Ensure you are fully vaccinated (unvaccinated guests must book a quarantine stay)

To enter Mauritius, you must present a negative PCR test taken within 72 hours before departure

Book health insurance covering COVID-19 treatment (Mauritian nationals and occupation/residence permit holders are exempted)

2.   Airport & flight

Mandatory documents required at check-in:

- A negative PCR test result obtained within 72 hours before departure
- Proof you have been fully vaccinated or official documentation proving that you have already had COVID-19 and have had a post-infection vaccination 14 days prior to travel (28 days if you have had Johnson & Johnson's Janssen vaccine)
- Proof of health insurance covering COVID-19 treatment (Mauritian nationals and occupation/residence permit holders are exempted)

Wear a mask covering your nose and mouth throughout the flight, unless when eating or drinking, and disinfect your hands regularly

All travellers must fill out the mandatory health forms or the All In One form, which you can print, sign and take with you. You will also need to fill out a disembarkation form during your flight to Mauritius

Passengers travelling through hubs or making a stopover must take into consideration the COVID-19 protocols in the respective countries

3.   Arrival & transfer

You will have a temperature check on arrival via thermal camera

Wearing a face mask and sanitising hands regularly is mandatory

You will be required to have an antigen test on arrival at your chosen hotel (day 0). This may be chargeable, subject to your hotel's policy.

After baggage collection, you can be taken to your hotel by a DMC, taxi or other means of transportation. Face masks must be worn in the vehicle

4.   At your hotel

On arrival at your hotel, you will undergo an antigen test

When you receive a negative test result, you can freely move around the hotel premises, enjoy the hotel facilities and explore our beautiful island

Observe social distancing during your stay. You are allowed to remove your face mask on the beach, at the pool and when seated at a table in the restaurant or bar

Relax and enjoy your holiday!

5.   Leisure

Activities including watersports, scuba diving, golf courses and fitness centres will be available

The kids' and teens' club will be open and babysitting services are available, with sanitary protocols in place

The use of the spa (excluding the hammam and sauna) is allowed

You can explore our beautiful island's landscapes and attractions, abiding by the local sanitary protocols
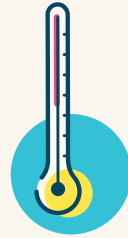
6.   Departure

Guests who must take a PCR test during their stay to travel home or onwards to a new destination must pay the extra cost, between Rs 2500 - 3500

VACCINATED
HOTEL STAY

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Before departure

- Plan your holiday, staying in one of the island's hotels

- Travellers must be fully vaccinated to enter Mauritius and meet one of the following criteria:

  – be fully vaccinated with two doses of a COVID-19 vaccine recognised by the Mauritian authorities. Mixed vaccination is accepted with proof of both doses. The second dose, if any, must have been administered at least 14 days prior to arrival;
  – have received a single dose of the Johnson & Johnson's Janssen vaccine at least 28 days before travel;
  – have an official document proving that they have already had COVID-19 with evidence of having had a jab at least 14 days before travel;
  – be a minor aged under 18 years old who is currently exempted from vaccination and travels with his/her family

- You must take out mandatory health insurance covering COVID-19 treatment (Mauritian nationals and occupation/ residence permit holders are exempted)

- All travellers must be aware of the conditions of their stay prior to departure, including the need to comply with preventive measures and undergo tests that are compulsory or required by the authorities

- All travellers, including children and infants, must undergo a PCR test within 72 hours before their departure for Mauritius. An oropharyngeal swab can be collected in case of children up to 6 years of age. A negative PCR test result is required to be allowed to travel

Approved vaccines
- AstraZeneca: Covishield • AstraZeneca: Vaxzevria • Covaxin
- Johnson & Johnson • Moderna • Pfizer-BioNTech Vaccine
- Sinopharm • Sinovac-CoronaVac • Sputnik V

VACCINATED
HOTEL STAY

Airport and flight

- Mandatory documents required at check-in:

– A negative PCR test result obtained within 72 hours before departure
– Proof you have been fully vaccinated or official documentation proving that you have already had COVID-19 and have had a jab 14 days prior to travel (28 days if you have had Johnson & Johnson's Janssen vaccine)
– Proof of mandatory health insurance covering COVID-19 treatment (Mauritian nationals and occupation/residence permit holders are exempted)

- Wear a mask covering your nose and mouth throughout the flight, unless when eating or drinking, and disinfect your hands regularly

- All travellers must fill out the mandatory health forms before or during your flight to Mauritius. To save time, you can fill out the ALL IN ONE FORM link below. This will generate a PDF for you to print, sign and take with you. Please hand to immigration and health officials on arrival at Mauritius airport. You will also need to fill out a disembarkation form, which will be handed to you during the flight to Mauritius

ALL IN ONE TRAVEL FORM

- Passengers travelling through hubs or making a stopover must take into consideration the COVID-19 protocols in the respective countries
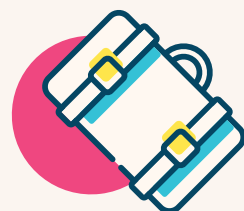
VACCINATED
HOTEL STAY

On arrival in Mauritius

- A body temperature check will be carried out via thermal camera on arrival at the airport. Passengers whose temperature exceeds 37.8°C or showing any other visible symptoms will be isolated in a designated room. They will be examined by a doctor at the airport and a GeneXpert PCR test may be carried out; the result will be available within approximately one hour. Depending on the result, they will be directed to a treatment centre or to their hotel

- You may be asked for proof of your mandatory health insurance, covering COVID-19 treatment, on arrival

- You must sanitise your hands upon arrival at the airport

- You must wear a face mask within the airport

- You will be required to have an antigen test on arrival at your chosen hotel (day 0). This may be chargeable, subject to your hotel's policy.

VACCINATED
HOTEL STAY
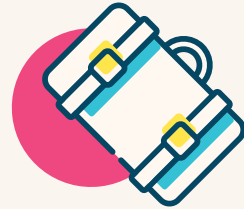
Transfer to your hotel

- After baggage retrieval, you will be taken to your hotel by a DMC, a taxi or other means of transportation. Passengers must properly wear a face mask throughout the transfer

- You must sanitise your hands before entering the vehicle

- It is recommended that the windows are open throughout the transfer

VACCINATED
HOTEL STAY

At the hotel

- You will be required to have an antigen test on arrival at your chosen hotel (day 0). This may be chargeable, subject to your hotel's policy.

- Nasopharyngeal swabs must be collected from adults and oropharyngeal swabs from children up to 8 years of age

- You will be asked not to walk around the hotel during the interval (15 minutes) between taking the test and the results being available

- Guests with a negative antigen test result may return to their room and be considered COVID-19 negative

- You will be required to maintain social distancing during your stay while circulating in the hotel premises. You will be able to remove your mask at the beach, at the swimming pool and when seated at a table or at the bar

- All hotel staff, as well as their immediate family, have been vaccinated

- Housekeeping in the guest rooms will be carried out in strict compliance with sanitary protocols

VACCINATED
HOTEL STAY

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Leisure

- After a negative test on day 0, you can explore our beautiful island's landscapes and attractions, abiding by the local sanitary protocols

- Watersports are permitted without face masks and scuba diving is allowed

- Golf access will be allowed and the use of golf carts is permitted. Masks must be worn in enclosed common areas (locker rooms, restaurants, clubhouse)

- Nightclubs are not allowed to operate

- Spas, excluding hammam and sauna areas, will be open

- Boutiques and fitness facilities will be open

- The kids' and teens' club will be open and babysitting services are available, with sanitary protocols in place

VACCINATED
HOTEL STAY

Returning to the airport

Guests who must take a PCR test during their stay to travel home or onwards to a new destination must pay the extra cost, between Rs 2500 – 3500

What if there is a suspected or confirmed case at my hotel?

- Any guest who tests positive during an antigen test will be asked to stay in isolation in a designated room until a PCR test is carried out by the Ministry of Health and Wellness and the result is obtained. Quarantine-type room service must be provided during the waiting period

- If the PCR test result is positive, the guest must be transferred to the area of the hotel used for COVID-19 positive cases. The Ministry of Health and Wellness will check whether the guest is at medical risk. The person in question must stay in isolation for 7 days without their family/travelling companions if asymptomatic

- Following an assessment of the guest's medical condition by the Ministry of Health, hospitalisation may be required. This may be a treatment centre, a public hospital or a private clinic. Repatriation is possible

- Relatives accompanying a positive guest do not have to isolate

- If the positive guest is a minor under the age of 15 or a dependent person, he/she may be accompanied in isolation by another person. However, such person must be informed that he/she must remain in isolation for at least 7 additional days after the day on which the infected person is considered infection-free

- If after the initial 3-day period, the person who tested positive for COVID-19 is symptomatic, 3 more days must be added to the self-isolation period and after the symptoms have disappeared

VACCINATED
HOTEL STAY

VACCINATED

OTHER ACCOMMODATION

At a glance...

- Stay in one of the island's villas, bungalows, guest houses, B&Bs or your home in Mauritius

- You can book through your tour operator, travel agent or directly with the accommodation

- To enter Mauritius, you must present a negative PCR test taken within 72 hours before departure

- It is mandatory to arrange health insurance covering COVID-19 treatment (Mauritian nationals and occupation/residence permit holders are exempted)

- You will be required to take a free PCR test on arrival at the airport (day 0)

- You can explore the island after you receive a negative result from your PCR test on day 0

VACCINATED
OTHER ACCOMMODATION

Your journey to Mauritius

Fully vaccinated travellers can explore Mauritius from 1 October 2021 onwards

1. Pre-departure

Plan your holiday, staying in one of the island's self-catered villas, bungalows, guest houses, B&Bs or your home if you are a Mauritian resident

Ensure you are fully vaccinated (unvaccinated guests must book a quarantine stay)

Children are exempted from vaccination if under 18 years of age and travelling with their family

To enter Mauritius, you must present a negative PCR test taken within 72 hours before departure

Book mandatory health insurance covering COVID-19 treatment (Mauritian nationals and occupation/residence permit holders are exempted)

2. Airport & flight

Mandatory documents required at check-in:

- A negative PCR test result obtained within 72 hours before departure
- Proof you have been fully vaccinated or official documentation proving that you have already had COVID-19 and have had a vaccination 14 days prior to travel (28 days if you have had Johnson & Johnson's Janssen vaccine)
- Proof of mandatory health insurance covering COVID-19 treatment (Mauritian nationals and occupation/residence permit holders are exempted)

Wear a mask covering your nose and mouth throughout the flight, unless when eating or drinking, and disinfect your hands regularly

All travellers must fill out the mandatory health forms or the All In One form, which you can print, sign and take with you. You will also need to fill out a disembarkation form during your flight to Mauritius

Passengers travelling through hubs or making a stopover must take into consideration the COVID-19 protocols in the respective countries

3. Arrival & transfer

You will have a temperature check on arrival via a thermal camera

Wearing a face mask and sanitising hands regularly is mandatory

You will be required to take a free PCR test on arrival at the airport (day 0)

After baggage collection, you can be taken to your accommodation by a DMC, taxi or other means of transportation. Face masks must be worn in the vehicle

4. At your accommodation

Relax in your accommodation or at your home on the island

If you test positive for COVID-19 and are asymptomatic, you will have to isolate for seven days within your accommodation. Your family/travelling companions do not need to self-isolate

5. Leisure

After a negative PCR test on day 0, you can explore our beautiful island's landscapes and attractions, abiding by the local sanitary protocols

Activities such as watersports, scuba diving and golf are allowed

Spas (excluding hammam and sauna facilities) are allowed
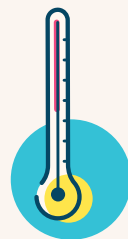
Relax and enjoy your holiday!

6. Departure

Guests who must take a PCR test during their stay to travel home or onwards to a new destination mustpay the extra cost, between Rs 2500 – 3500

VACCINATED
OTHER ACCOMMODATION

Before departure

- Plan your holiday, staying in one of the island's self-catered villas, bungalows, guest houses, B&Bs or your home if you are a Mauritian resident

- Travellers must be fully vaccinated to enter Mauritius and meet one of the following criteria:

  - be fully vaccinated with two doses of a COVID-19 vaccine recognised by the Mauritian authorities. The second dose, if any, must have been administered at least 14 days prior to arrival;
  - have received a single dose of the Johnson & Johnson's Janssen vaccine at least 28 days before travel;
  - have an official document proving that they have already had COVID-19 with evidence of having had a post-infection vaccination at least 14 days before travel;
  - be a minor aged under 18 years old who is currently exempted from vaccination and travels with his/her family

- Travellers must take out mandatory health insurance covering COVID-19 treatment (Mauritian nationals and occupation/residence permit holders are exempted)

- All travellers must be aware of the conditions of their stay prior to departure, including the need to comply with preventive measures and undergo tests that are compulsory or required by the authorities

- All travellers, including children and infants, must undergo a PCR test within 72 hours prior to their departure for Mauritius. An oropharyngeal swab can be collected in case of children up to 8 years of age. A negative PCR test result is required to be allowed to travel

Approved vaccines
- AstraZeneca: Covishield • AstraZeneca: Vaxzevria • Covaxin • Johnson & Johnson • Moderna • Pfizer-BioNTech Vaccine • Sinopharm • Sinovac-CoronaVac • Sputnik V

VACCINATED
OTHER ACCOMMODATION

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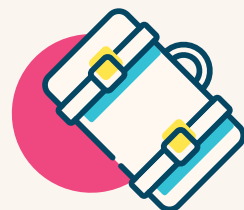now Protocols effective as from 1 October 2021

Airport and flight

- Mandatory documents required at check-in:

  - A negative PCR test result obtained within 72 hours before departure
  - Proof you have been fully vaccinated or official documentation proving that you have already had COVID-19 and have had a jab 14 days prior to travel (28 days if you have had Johnson & Johnson's Janssen vaccine)
  - Proof of mandatory health insurance covering COVID-19 treatment (Mauritian nationals and occupation/residence permit holders are exempted)

- Wear a mask covering your nose and mouth throughout the flight, unless when eating or drinking, and disinfect your hands regularly

- All travellers must fill out the mandatory health forms before or during your flight to Mauritius. To save time, you can fill out the ALL IN ONE FORM link below. This will generate a PDF for you to print, sign and take with you. Please hand to immigration and health officials on arrival at Mauritius airport. You will also need to fill out a disembarkation form, which will be handed to you during the flight to Mauritius

  [ALL IN ONE TRAVEL FORM]

- Passengers travelling through hubs or making a stopover must take into consideration the COVID-19 protocols in the respective countries

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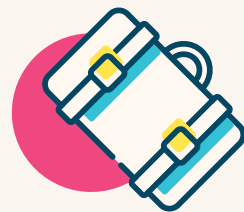OTHER ACCOMMODATION

On arrival in Mauritius

- You will be required to take a free PCR test on arrival at the airport (day 0). The Ministry of Health and Wellness will call you with your result within 6-12 hours

- A body temperature check will be carried out via thermal camera on arrival at the airport. Passengers whose temperature exceeds 37.8°C or showing any other visible symptoms will be isolated in a designated room. They will be examined by a doctor at the airport and will be directed to a treatment centre or to their accommodation

- You may be asked for proof of your mandatory health insurance, covering COVID-19 treatment, on arrival

- Hand sanitisation is mandatory upon arrival at the airport

- You must wear a face mask within the airport

VACCINATED
OTHER ACCOMMODATION

Transfer to your accommodation

- After baggage retrieval, you will be taken to your accommodation by a DMC, a taxi or other means of transportation. Passengers must correctly wear a face mask throughout the transfer

- You must sanitise your hands before entering and getting out of the vehicle

- It is recommended that the windows are kept open throughout the transfer

VACCINATED
OTHER ACCOMMODATION

At your accommodation

- You can relax in your accommodation or at your home on the island

- Wait for the Ministry of Health and Wellness to inform you of your day 0 PCR test result. This should happen within 6-12 hours. After a negative test result, you can freely explore Mauritius

VACCINATED
OTHER ACCOMMODATION

Leisure

- After a negative PCR test on day 0, you can explore our beautiful island's landscapes and attractions, abiding by the local sanitary protocols

- Watersports are permitted without face masks and scuba diving is allowed

- Golf access will be allowed and the use of golf carts is permitted. Masks must be worn in enclosed common areas (locker rooms, restaurants, clubhouse)

- Nightclubs are not allowed to operate

- Spas will be open, excluding hammam and sauna areas

- Boutiques and fitness facilities will be open

VACCINATED
OTHER ACCOMMODATION

Returning to the airport

Guests who must take a PCR test during their stay to travel home or onwards to a new destination must pay the extra cost, between Rs 2500 – 3500

What happens if I test positive during my holiday?

- If you test positive for COVID-19 on your day 0 PCR test, you will be contacted by the authorities by phone within 6-12 hours

- If you test positive for COVID-19 and are asymptomatic, you will have to isolate for 7 days within your accommodation

- If the COVID-19 positive person shows worrying clinical symptoms, he/she must call the Ministry of Health and Wellness on 8924 to be assessed. The positive person may be hospitalised in a public or private healthcare facility of his/her choice

- Your travelling companions do not have to self-isolate

VACCINATED
OTHER ACCOMMODATION

UNVACCINATED

At a glance...

- To enter Mauritius, you must present a negative PCR test taken within 72 hours before departure

- You must book a 14-day quarantine stay, including meals and transfers

- You will be required to stay in your hotel room for 14 nights

- You will have a PCR test on arrival, day 7 and day 14. The cost for all three PCR tests will be Rs 12,000

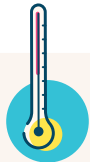- After a negative PCR test on day 14, you can freely explore the island and move to other accommodation or go home

UNVACCINATED

Your journey to Mauritius

Unvaccinated guests must book a 14-night quarantine stay in an official quarantine hotel

1.   Pre-departure

Book a quarantine stay in one of our approved hotels, which includes meals and transfers. You can find a list of quarantine hotels at mauritiusnow.com/where-to-stay-in-mauritius

To enter Mauritius, you must present a negative PCR test taken within 72 hours before departure

Book mandatory health insurance covering COVID-19 treatment (Mauritian nationals and occupation/residence permit holders are exempted)

2.   Airport & flight

Mandatory documents required at check-in:

- A negative PCR test result obtained within 72 hours before departure
- Proof you have booked a 14-night stay in an approved quarantine hotel in Mauritius
- Proof of your health insurance covering COVID-19 treatment (Mauritian nationals and occupation/residence permit holders are exempted)

Wear a mask covering your nose and mouth throughout the flight, unless when eating or drinking, and disinfect your hands regularly

All travellers must fill out the mandatory health forms or the All In One form, which you can print, sign and take with you. You will also need to fill out a disembarkation form during your flight to Mauritius

Passengers travelling through hubs or making a stopover must take into consideration the COVID-19 protocols in the respective countries

3.   Arrival & transfer

You will have a temperature check on arrival via a thermal camera

Wearing a face mask and sanitising hands regularly is mandatory

You will be required to take a PCR test on arrival at the airport (day 0)

After baggage collection, you will need to get the allocated transfer to your quarantine hotel. Face masks must be worn in the vehicle.
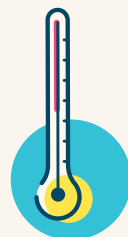
4.   At your quarantine hotel

You will need to stay in your hotel room for 14 nights and meals will be delivered to your room

You will have a PCR test on your day of arrival at the airport, day 7 and day 14

5.   Departure

After a negative PCR test on day 14, you can freely explore the island and move to new accommodation or to your home

UNVACCINATED

Before departure

- Book a quarantine stay in one of our approved hotels, which includes meals and transfers. You can find a list of quarantine hotels at mauritiusnow.com/where-to-stay-in-mauritius

- All travellers, including children and infants, must undergo a PCR test within 72 hours prior to their departure for Mauritius. An oropharyngeal swab can be collected in case of children up to 8 years of age. A negative PCR test result is required to be allowed to travel

- Book mandatory health insurance covering COVID-19 treatment (Mauritian nationals and occupation/residence permit holders are exempted)

- Travellers must be aware of the conditions of their stay prior to departure, including the need to comply with preventive measures and undergo tests that are compulsory or required by the authorities
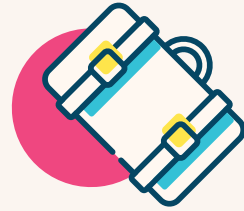
UNVACCINATED

Airport and flight

- Mandatory documents required at check-in:

  – Approved quarantine hotel booking
  – A negative PCR test result obtained within 72 hours before departure
  – Proof of health insurance covering COVID-19 treatment (Mauritian nationals and occupation/residence permit holders are exempted)

- Wear a mask covering your nose and mouth throughout the flight, unless when eating or drinking, and disinfect your hands regularly

- All travellers must fill out the mandatory health forms before or during your flight to Mauritius. To save time, you can fill out the ALL IN ONE FORM link below. This will generate a PDF for you to print, sign and take with you. Please hand to immigration and health officials on arrival at Mauritius airport. You will also need to fill out a disembarkation form, which will be handed to you during the flight to Mauritius

ALL IN ONE TRAVEL FORM

- Passengers travelling through hubs or making a stopover must take into consideration the COVID-19 protocols in the respective countries
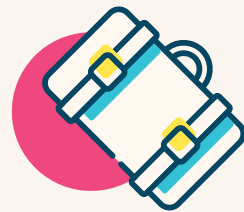
UNVACCINATED

On arrival in Mauritius

- You will be required to take a PCR test on arrival at the airport (day 0). You will also be required to take a PCR test on day 7 and day 14 of your quarantine stay. The cost is Rs 12,000 for all three tests

- A body temperature check will be carried out via thermal camera on arrival at the airport. Passengers whose temperature exceeds 37.8°C or showing any other visible symptoms will be isolated in a designated room. They will be examined by a doctor at the airport and either directed to a treatment centre or to their quarantine hotel

- You may be asked for proof of your health insurance, covering COVID-19 treatment, on arrival

- Hand sanitisation is mandatory upon arrival at the airport

- You must wear a face mask within the airport

UNVACCINATED

Transfer to your quarantine hotel

- After baggage retrieval, you will be taken to your quarantine hotel by a DMC. Passengers must properly wear a face mask throughout the transfer

- You must sanitise your hands before entering the vehicle

- It is recommended that the windows are kept open throughout the transfer

UNVACCINATED

At your quarantine hotel

- You will need to stay in your hotel room for 14 nights and meals will be delivered to your room

- You will be required to take a PCR test on day 0 (at the airport), day 7 and day 14 of your quarantine stay. The cost is Rs 12,000 for all three tests

- After a negative PCR test on day 14, you can freely explore the island and move to new accommodation or to your home

UNVACCINATED

Returning to the airport
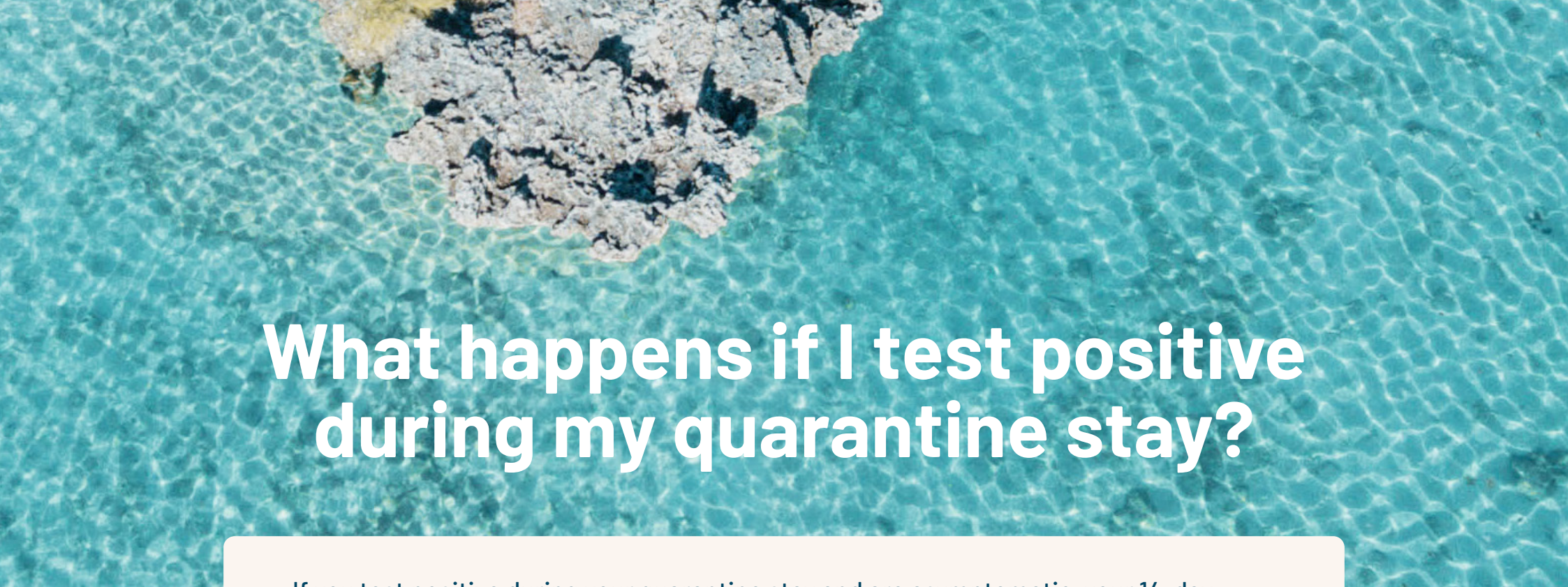
- If you need to depart Mauritius early and require an additional PCR test, this will be at an extra cost between Rs 2500 – 3500

What happens if I test positive during my quarantine stay?

- If you test positive during your quarantine stay and are asymptomatic, your 14-day quarantine period will remain the same

- Following an assessment of the guest's medical condition by the Ministry of Health and Wellness, hospitalisation may be required. This may be a treatment centre, a public hospital or a private clinic. Repatriation is possible

UNVACCINATED

For the latest news and inspiration, sign up to our newsletter at

mauritiusnow.com

Mauritius